

Standard business- and delivery terms

Delivery Terms	<p>EXW-UAB SampleMaster - unless anything else is agreed in writing and stated in the order confirmation, the products shall be delivered from current and relevant warehouses in accordance with the above ICC Incoterms 2010.</p> <p>The customer shall carry out a thorough inspection of the products immediately after delivery and before use. In particular, the customer shall check the quantity received and the quality of the products.</p> <p>All defects noted shall be made in writing and sent to SampleMaster. The notice shall be sent as soon as the customer becomes aware, or ought to have. Conforming products cannot be returned.</p> <p>SampleMaster shall be entitled, at its option, to remedy the defect, deliver replacement goods, or grant the customer a proportionate reduction in the agreed purchase price. The customer shall not be entitled to cancel the purchase if SampleMaster exercises one of the above remedies within a reasonable time of having had the opportunity to assess and qualify the notice of defect.</p>
Terms of payment	<p>30 days net - unless otherwise agreed in writing and stated in the order confirmation, payment shall be according to above terms. Default interest will be charged on late payment at the rate of 1.2% per month from the due date until payment is made.</p>
Expected lead-time	<p>The customer shall place an order in writing before any procurement or production will be initiated.</p> <p>SampleMaster does not vouch for any delays caused by transporter nor from the customs authorities in the recipient country.</p> <p>Delays from sub-suppliers must be expected to delay the delivery date proportionally.</p> <p>The precise expected delivery time will be stated in the order confirmation. The stated delivery date will be conditional on in-time delivery of all materials from the customers appointed sub-suppliers. SampleMaster does not vouch for any such delays.</p>
Included in the price	<p>Materials are included as according to specification in the quotation. In case nothing is mentioned in the specification the materials will not be included in the price.</p> <p>Processes are included as according to specification in the quotation. In case a process is not mentioned in the specification the process will be included in the price.</p> <p>Tools needed for the completion of the order are included as according to specification in the quotation. In case a tool is not mentioned in the quotation the tool will be included in the price.</p> <p>In- and out bound quality control of all materials and semi-products are included in the quoted price.</p> <p>Appropriate packaging is included in the quoted price.</p>
Not included in the price	<p>Development of prototypes executed on customers request, is not included in the price, but is settled according to separate agreement and quotation.</p>
Delivered quantities	<p>Unless anything else is agreed in writing, SampleMaster reserves themselves the right to a delivery tolerance on +/- 10 % of the agreed quantity.</p>
Other conditions	<p>The above price includes handling of the customers supply-chain for the specific order. Procurement of customer appointed materials will always be done on customers expenses and risk.</p> <p>Materials and semi-products purchased on customers account are stored on customers risk in SampleMasters warehouse until production start-up.</p> <p>Surplus materials purchased on customers account will be returned with the consignment of the finished sample materials.</p> <p>Surplus materials not wanted to be returned by the customer will be scrapped on customers' account.</p>
Validity	<p>The quotation will be valid 30 days from present quotation date. Hereafter SampleMaster will no longer be committed by the quotation unless anything else has been agreed in writing between the parties.</p> <p>The quotation will only be valid after customers approved signature on the quotation</p>